



Twisters Gymnastics Club

Registration and Payment Policies

Membership Fee

Due to new gymnastics insurance changes and regulations throughout the province of BC and with Gymnastics BC, there will be an added increase in cost to the existing Gymnastics BC Insurance & Membership fee. **Effective September 1st, 2019 ALL participants of recreational programs (classes/camps/drop in/pay as you go) will be charged a \$40.00 annual membership fee.**

Membership fees are valid September 1 – August 31 each year. These fees are non-refundable, non-transferable and will not be prorated.

For Early Bird Registration: Any child registered online or in person in July or August will be billed the Membership fee on the first business day in September

Online enrollments after the first business day in September will be charged the membership fee upon registration or the following business day.

Enrollments at the office or over the phone after the first business day in September will be charged the membership fee when registering.

Any questions/comments should be forwarded to Gymnastics BC. Thank you for your understanding.

Waitlist

If the class you want to register in shows full on the website, that means that there are no spots available and you will be added to a waitlist. When a space becomes available, we will call waitlisted athletes. You will be given a deadline to enroll, once this deadline passes, we will move on to the next athlete on the list and you will be removed from that waitlist.

Class Cancellations, Instructor Substitutions and Changes

We reserve the right to cancel or change class times or days; in either case, notification will be given. From time to time, class ratios may be affected by low registration.

Coach illness may occur and, in such events, may also necessitate a temporary substitute instructor for your athlete's class or combining with another class/coach.

Snow Day/ Power Outages

Any gym closure due to weather or power outages will result in a class credit for that day applied to the athletes account. This credit will be used for future tuition charges on the account. Twisters will not refund the amount in cash.

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(604) 850-8500 Fax 604 850 1504

info@twistersgymbc.com

PO Box 2365 Clearbrook Station, Abbotsford, BC, V2T 4X3



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Make Up Classes

Because of our strict athlete to coach ratio, missed classes will not result in make-up classes, prorated tuition or refunds. No refunds for classes missed including scheduled personal holidays.

Please note: You are responsible for payment for your athlete's classes WHETHER OR NOT YOUR ATHLETE ATTENDS CLASS until the time you notify the staff of withdrawal VIA WRITTEN NOTICE.

Holidays/ Stat Holidays

With the new 14 week schedule you will only pay for scheduled classes. Monthly fees have been calculated to include all scheduled closures (i.e. Christmas Break) statutory holidays, and special days. For a complete list of scheduled gym closures please check our website.

Communication

Communication from Twisters regarding payments, registration, closures and other important gym news is all sent via email. Please ensure you have a valid email address on file. We are not responsible for emails that are not delivered due to you unsubscribing to our emails. When making an account, please make sure that you agree to receive emails.

Payment & NSF Policy

Payment

Tuition is broken down into 4 equal installment payments. The first installment payment is due at the time of registration. Tuition is auto billed monthly on the first business day of the month after initial registration.

All past due fees must be paid in order to continue enrollment. Failure to keep your account up to date will result in your athlete being removed from the class. If payment is not made by the 15th of the month, enrollment will be deleted.

Payment Options

Credit card on file

Charged on 1st business day of the month

E – Check

Direct Debit from your bank account. Charged on the first business day of the month. We will no longer be accepting post dated cheques.

NSF

There is a \$35 charge for **ALL** payments returned to us NSF, this will be applied to all returned payments including declined credit cards. All fees are in Canadian funds.

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Homeschool Funding

We will accept homeschool funding through your homeschool. We will invoice your homeschool and they will issue payment to Twisters. Please complete the **Homeschool Funding Form**. A purchase order number is required. **Your first months tuition and membership fee will have to be paid at the time of registration and will be reimbursed to you once we receive funding.**

If the homeschool funding falls through or we do not receive payment within 6 weeks, you will be responsible for bringing your account up to date. Failure to do so will result in removal from the class. School specific forms handed out from your homeschool may incur extra charges for completing reports.

Outside Funding (Jumpstart, Athletics 4 Kids, Kidsport)

Please complete an **Outside Funding Form**. Twisters cannot apply for funding on your behalf. **First months tuition and membership fee is due upon registration**. We will allow 6 weeks for processing of funding. If we do not receive funding within 6 weeks you will be notified that payment must be made for the outstanding amount. If funding arrives late, you will be credited or refunded the money if still enrolled. Funding organizations will not allow us to refund if you are no longer enrolled in classes. You are responsible for any payments if your funding is denied or falls through. We must have a payment method on file. Credits that remain on the account at the end of the session will be sent back to the funding organization.

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